

TECTRIL

TERMS OF USE

Institutional website and public Tectril pages

Revision 0 | July 19, 2026

Trilingual institutional document. The Portuguese version shall prevail in the event of any discrepancy in interpretation.

Document Control

Field	Information
Document	Tectril Terms of Use
Suggested code	POL-JUR-TEC-001
Revision	Rev. 0
Issue date	July 19, 2026
Legal name	TECTRIL SOLUÇÕES EM LOGÍSTICA E COMÉRCIO LTDA.
Trade name	TECTRIL SUPPLY CHAIN SOLUTIONS
CNPJ / State Registration (IE)	62.231.874/0001-07 / 239.232.075.119
Incorporation date	August 14, 2025
Scope	tectril.com.br, its subdomains and public pages that refer to these Terms
Suggested owner	Compliance / Legal
General and Integrity Channel	compliance@tectril.com.br
Privacy Channel	privacidade@tectril.com.br
Suggested next review	Annually or whenever there is a legal, technological or material change to the Site

Registration details provided by Tectril on July 19, 2026.

Language Governance Notice

The English and Spanish versions are convenience translations intended for international users. In the event of any doubt, inconsistency or conflict of interpretation, the Portuguese version shall prevail, without prejudice to any applicable mandatory provisions.

CONVENIENCE TRANSLATION

TERMS OF USE — ENGLISH

Effective date: July 19, 2026 • Revision 0. The Portuguese version prevails in case of inconsistency.

1. Acceptance and purpose

These Terms of Use govern access to and use of Tectril's institutional website, subdomains, pages, forms, content, materials and public features that refer to this document (collectively, the "Site").

By accessing, browsing or using the Site, the user acknowledges having read and understood these Terms. If the user does not agree, use of the Site must cease. Certain services, authenticated environments, platforms, proposals or contracts may be subject to specific conditions, which will prevail over these Terms to the extent applicable.

2. Identification of Tectril

The Site is maintained by TECTRIL SOLUÇÕES EM LOGÍSTICA E COMÉRCIO LTDA., doing business as TECTRIL SUPPLY CHAIN SOLUTIONS ("Tectril"), registered under Brazilian CNPJ No. 62.231.874/0001-07 and State Registration (IE) No. 239.232.075.119, with its registered office at Rua José Maria Pires, No. 78, Jardim Marcelino, Serpa, Caieiras, State of São Paulo, ZIP Code 07714-060, Brazil.

Contacts: compliance@tectril.com.br and, for personal-data matters, privacidade@tectril.com.br.

3. Institutional scope and no automatic engagement

The Site presents corporate information, methodologies, solutions, services, technical content and contact channels related to foreign trade, supply chain, logistics, transportation, compliance, customs and tax governance, documentation, operational intelligence, implementation and infrastructure.

Displaying a service, capability, deadline, indicator, methodology, trademark or content does not constitute a binding offer, availability guarantee, commercial proposal, promise of results or automatic engagement. Services are engaged only through a separate instrument after assessment of scope, feasibility, risks, responsibilities, regulatory requirements, commercial conditions and acceptance by the parties.

4. Eligibility and representatives

The user represents that they have legal capacity to use the Site. Anyone using it on behalf of a legal entity represents that they are authorized to represent that entity and provide information on its behalf. The Site is not intentionally directed to children or adolescents, and Tectril does not knowingly request minors' personal data through its institutional forms.

5. Permitted use and user duties

The user must use the Site lawfully, ethically, securely and consistently with its purpose; provide truthful, current and relevant information; respect third-party rights; and take appropriate security precautions on devices and connections.

The user may not violate laws or rights; submit unlawful, fraudulent, offensive, discriminatory, defamatory or malicious content; attempt unauthorized access; disrupt operation or security; introduce malware;

bypass controls; perform scanning, vulnerability testing or reverse engineering without written authorization; engage in abusive automated data collection; use content for unfair competition; or use the Site for spam or fraud.

6. Forms, communications and attachments

By submitting a form, message or file, the user represents that the information is legitimate and necessary and that they are authorized to share it. The user should not transmit trade secrets, excessive personal data, sensitive personal data, credentials, third-party confidential information or malicious files unless requested through an appropriate protected channel.

Sending a message does not create a contract, a duty to accept a request, an agency relationship, an obligation to respond within a specific time or a confidentiality relationship, unless an applicable written agreement provides otherwise. Tectril may use security filters, limit attachments and reject content inconsistent with the channel's purpose.

7. Integrity Channel

When made available in a dedicated environment, the Integrity Channel will be governed by its own notice, rules of use and privacy policy. Reports should not be submitted through general commercial forms. Tectril does not tolerate retaliation against good-faith reporting and may protect confidentiality and anonymity within applicable technical and legal limits.

8. Technical content and no advice

Site content is general, institutional and informational. It does not constitute legal, tax, customs, accounting, regulatory, financial, security or investment advice and does not replace analysis of current law, documents and the specific circumstances of each transaction.

Foreign-trade rules, taxes, licenses, government systems, deadlines, classifications and procedures may change. Users should not make material decisions based solely on the Site. Tectril assumes specific technical duties and responsibilities only under a contract or formally accepted proposal.

9. Intellectual property

The Site and its elements, including texts, structure, visual identity, trademarks, logos, trade names, photographs, illustrations, code, documents, methodologies, frameworks, diagrams and solution names, belong to Tectril or are used under license and are protected by applicable law.

Users may view and print excerpts for internal, informational and non-commercial purposes, preserving credits and notices. Substantial copying, modification, publication, distribution, licensing, sale, commercial exploitation, creation of derivative works or use of trademarks and proprietary assets, including names bearing ™, requires prior written authorization. No license is granted by silence, access or availability of content.

10. User-submitted content

The user retains rights in submitted content. To the extent needed to receive, store, review, answer, protect and act upon the request, the user grants Tectril a non-exclusive, royalty-free authorization limited to those purposes. The user is responsible for the legality, accuracy and ownership of submitted material.

11. Third-party links, integrations and services

The Site may contain links, maps, videos, buttons, embedded content, tools or third-party integrations. Those environments have their own terms, policies and practices. A link does not imply endorsement, partnership or responsibility by Tectril. Users should review third-party conditions before interacting or providing data.

12. Privacy, cookies and access logs

Personal-data processing associated with the Site will follow Tectril's Privacy Policy, applicable law and specific notices where relevant. Cookies and similar technologies will be handled under the cookie notice or policy and the choices made available to the user.

Tectril may retain technical and security logs needed for operation, fraud prevention, incident investigation, the regular exercise of rights and legal compliance, observing necessity, security and appropriate retention. Personal-data requests should be sent to privacidade@tectril.com.br.

13. Security and availability

Tectril adopts reasonable security and continuity measures appropriate to the Site's nature. However, no digital environment is completely secure or uninterrupted. The Site may be unavailable, under maintenance, defective or changed for technical, operational, regulatory or security reasons.

Users should protect their devices, keep software updated, verify senders and never send passwords through unsolicited channels. Suspected vulnerabilities or incidents should be responsibly reported to compliance@tectril.com.br without further exploitation, premature public disclosure or access to third-party data.

14. Limitation of liability

To the fullest extent permitted by law, Tectril will not be liable for indirect damages, lost profits, lost opportunity, data loss, business interruption or decisions made solely from general Site content; nor for third-party acts, external outages, device incompatibility or events beyond its reasonable control.

Nothing in these Terms excludes or limits liability that cannot lawfully be excluded, including rights protected by mandatory rules. If a consumer relationship exists, the mandatory provisions of the Brazilian Consumer Protection Code will prevail.

15. Measures in case of violation

Proportionately and as permitted by law, Tectril may block access, remove content, preserve evidence, notify authorities, take security measures and seek remedies when it identifies a breach of these Terms, risk to the Site, fraud, abuse or threats to third parties. Where applicable, due process, good faith and user rights will be respected.

16. Changes to these Terms

Tectril may update these Terms to reflect legal, regulatory, technological, operational or service changes. The current version will state its revision date and be published on the Site. Material changes may be highlighted through an appropriate notice. Continued use after a new version takes effect constitutes

acknowledgment of the updated conditions, without replacing any specific consent or notice required by law.

17. Governing law, disputes and venue

These Terms are governed by the laws of the Federative Republic of Brazil, particularly, where applicable, the Brazilian Internet Civil Framework, the Brazilian General Data Protection Law and the Brazilian Consumer Protection Code.

The parties will seek an amicable, good-faith solution. Subject to mandatory jurisdiction rules, including the consumer's local court where applicable, the courts of Caieiras, State of São Paulo, Brazil, are elected to settle disputes related to these Terms.

18. General provisions and contact

If any provision is held invalid or unenforceable, the remaining provisions will remain effective, and the affected provision will, where possible, be interpreted consistently with its purpose and the law. Tolerance of a breach is not a waiver. These Terms do not create a partnership, agency, mandate, employment relationship or exclusivity.

Questions about these Terms: compliance@tectril.com.br. Privacy and data-subject matters: privacidade@tectril.com.br.

Pre-Publication Checklist

- Verify the corporate registration details and the jurisdiction of Caieiras, State of São Paulo, during the final legal review.
- Publish and link the Privacy Policy and the Cookie Notice/Policy.
- Confirm which subdomains and systems will be subject to these Terms.
- Maintain specific rules for the Integrity Channel and for future authenticated environments.
- Record the internal approval, responsible person, publication date and review cycle.
- Submit the final version for legal review before publication.

Main Legal References

- Law No. 12,965/2014 — Brazilian Civil Rights Framework for the Internet (Marco Civil da Internet).
- Law No. 13,709/2018 — Brazilian General Data Protection Law (LGPD), as subsequently amended.
- Law No. 8,078/1990 — Brazilian Consumer Protection Code, where applicable.

This document is an institutional draft and must undergo legal review before publication. The legal review should consider the features effectively implemented on the Site and Tectril's contracts.